

STAFF SUPPORT

With the revolution in new CCTV technologies, greater accessibility to higher bandwidth communication, the roles played by CCTV continue to expand. New capabilities include:

- CCTV can be sent over the internet
- Digital Video Recorders and PCs for powerful configurations
- Motion detection with analytical software that triggers emails, texts, or calls

Migration toward IP based solutions that integrate with existing systems, the intranet and internet provide hitherto inconceivable services.

With all these new building blocks available, the permutations and applications are all but limitless. Often organisations do not realise how CCTV can improve their services. ICU applies lateral thinking for outside-the-box tailor made solutions that deliver real value.

Provide guidance or training of new staff remotely and improve their skills by reviewing their recorded work with them later. Mobile CCTV also provides very effective support to staff in vulnerable environments.

Practical applications: ICU (Europe) Limited has provided a CCTV system with remote viewing and public address system for a group of shelters for the homeless. Now staff take comfort in knowing that their supervisor is monitoring the facility and can address both staff and residents directly. To solve an additional health and safety compliance problem, any time a fire door is now blocked, a text message is sent to the supervisor.



0870 750 3776



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